



MAY 2026

# NEWSLETTER

## The Why Right Now

Three *thousand* messages. That’s how many notes our team and allies have sent to state representatives through the CMANY One-Click Tool. THANK YOU!

The number is a marker of what the last few months have looked like.

Our team has been on the road speaking at conferences, showing up at Capitol rallies, submitting formal recommendations and making our voices heard in front of policymakers in just about every way imaginable.

What we’re asking the state to fix is:

- The inclusion of Care Design and other CCOs in this year’s Targeted Inflationary Increase (TII) and the push to raise the TII for all providers to 4%
- Simplified access
- Improved coordination
- Reduced administrative burden
- Streamlined eligibility and assessments

Those are the areas where small frictions compound into real harm for the people we serve. And guess what? **The state is paying attention**, because our frontline experience — the voices of both you and our members — lends invaluable credibility and trust.

The variable in all this is, of course, the New York State Budget, which is just being finalized as of this writing. It shapes a lot of what comes next, including the timing on the compensation conversations many of you have been waiting on.

While we wait on Albany, our work continues.



**KERRY DELANEY**  
CEO

## Remembering Tamika Daniels

We want to take a moment to recognize the passing of Tamika Daniels, and her nearly eight years on the CDNY team.

Our thoughts are with her family, her colleagues and the members and families she supported during her time here.

She is deeply missed.



**TAMIKA DANIELS**  
Care Manager Supervisor,  
CDNY Team Member Since 2018

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## What's New + What's Changing

### Big 5 CM Projects Update

At the Q2 All Hands, we laid out several projects designed to ease day-to-day pressure for Care Managers over the next 6-8 months. We've made significant progress in the short time since that meeting, including:



**Working groups are forming on the CM Dashboard and AI Process Improvements.** Both projects need CM input from every level and across every region, so the working groups are being pulled together to represent that range.



**Training Support and Meeting Restructure are mid-development at the leadership level.** Real ideas are on the table for how and when to put changes in motion, with the Meeting Restructure work specifically going after calendar volume so fewer meetings hit your week and we make sure the right content is shared in the right meetings.



**The Queens Pilot is two meetings in.** A small core group has been working on the enrollment process in our fastest-growing region for a couple of weeks, aligning on key metrics for success and figuring out where better support could relieve the most pressure. We have some preliminary ideas on some things that could make improvements across all of our regions – we're tracking a few key data points over the next few weeks before we make any solid decisions.

We will share more detailed updates at the upcoming Care Management Webinar in June.

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### Technology Updates

The 2026 device refresh is rolling out in phases, sequenced by device age. iPhone 16 shipments are in process with a direct-to-employee model and a simple return process for the device being replaced. The rollout will be phased by region, and you'll hear about timing for yours as it gets closer.

New laptops have already landed with Long Island team members. Queens shipments are in motion now, with Bronx up next. The remaining regions will follow on the same schedule.

The new Tech Steering Committee is in motion. Its purpose is to weigh operational pressure points and make calls on what gets prioritized across the organization. Overall, we're working to focus more on fewer projects, so progress can be delivered consistently. You can expect more visibility into how priorities get set as the work gets going.



## Moments That Matter

### A Very Special Birthday

Miss Helen Bush, a CDNY member, celebrated her 100th birthday on May 9!

When asked what Helen wants people to know about her, she stated, “that I’m a nice person.” Our Care Manager, Jennifer Betts, has worked with her for many years and couldn’t agree more!

Helen has been living at and attending programs through Lexington ARC since 1972. She retired in 1995 and has been staying active through day programs and participating in some of her favorite hobbies, such as shopping, watching Little House on the Prairie, doing crafts and singing karaoke.

Happy Birthday, Helen!



### On Air for Mental Health Awareness Month

Veronica Crawford and Trisha Chapman represented CDNY on WNYT-TV’s NewsChannel 13 Today this month, joining for a live interview to highlight Mental Health Awareness Month.

Trisha, our Director of Specialized Services, and Veronica, a Peer Advocate, used the time to talk about the higher rate of mental health conditions in the I/DD community and the barriers people face in getting the right support. That context doesn’t always make it into mainstream coverage.

Veronica shared her own journey toward self-advocacy and the confidence to speak up for what she needs. Trisha grounded the conversation in the reality that every person’s story is different and worth listening to.

Well done, Veronica and Trisha!

[Watch the full interview here!](#)



### Autism Walk Recap (May 2)

On May 2, members of our North Country team joined the Autism Alliance of Northeastern NY for their annual [Autism Walk & Fundraiser](#) at the Clinton County Fairgrounds. The carnival theme came through with live music, bounce houses, food trucks and kids’ activities, all running alongside the walk itself.

The team walked to support and raise awareness for the autism community. Staff hosted a table for the day to meet members and families, and CDNY donated a raffle basket with every dollar raised going directly to the Autism Alliance.

Thanks to everyone who walked, ran the table, donated and gave their Saturday to the cause!



## A Spotlight on Magda Lamour



Magda Lamour, Senior Care Manager Supervisor at CDNY, appeared on The Tamron Hall Show this month alongside her son, Sebastien.

Sebastien was diagnosed with sickle cell anemia at just four months old, and Magda spent close to 20 years navigating hospitals, treatments and a system that didn't always offer the answers he needed. That is, until he received a groundbreaking gene therapy cure.

Most CDNY colleagues know Magda for her years of advocacy on behalf of the members she supports. What aired on Tamron Hall this month was the version of that work she's been doing at home, for her own son, the entire time.

[Watch Magda and Sebastien on The Tamron Hall Show here!](#)

## Resources & Reminders

### June Newsletter Note

An important note regarding upcoming internal newsletters. We're taking June off so future issues can land in your inboxes earlier in the month. See you in July!

## Upcoming Recognition and Holidays

### Pride Month

CDNY's Colorful Connections will be heading to [Capital Pride](#) on June 14 to celebrate Pride Month.

This high-energy event celebrates the LGBTQ+ community and is a great event in Albany. Keep your eyes out for an email if you'd like to join us!

### Juneteenth

As we recognize Juneteenth, we take time to reflect on an important moment in U.S. history—the emancipation of enslaved people and the continued journey toward equity and justice.

Juneteenth is both a day of remembrance and a call to learning. It invites each of us to pause, reflect on the impact of this history and consider how we can contribute to a more inclusive and equitable future—within our workplace and beyond. In our work, inclusion and equity are not just ideals—they are fundamental to who we are as an organization. They shape how we support the individuals we serve, and how we show up for one another as colleagues.

As we recognize this holiday by closing for the day, (Friday, June 19, 2026) we encourage you to engage at that time in a way that feels meaningful to you—whether that's taking time to learn more, having thoughtful conversations or supporting your local community.

Thank you for all that you do to help foster a workplace where everyone feels valued, respected and included.



## Open Positions and Promotional Opportunities

Some of our best people come through referrals.  
Current featured job openings include:

- [Care Manager Peer Mentor - Queens](#)
- [Willowbrook Care Manager - Brooklyn](#)
- [Care Manager Supervisor - Queens](#)
- [Care Manager Supervisor - Kingston](#)
- [Regional Registered Nurse - Albany](#)

All open roles can be found on the Partnership Solutions and CareDesign NY career sites.

Search all open positions [here](#).



## New Hires

Welcome to the newest members of the CDNY team!

# WELCOME TO THE TEAM!

Patricia Henriquez, *Care Manager*

Raven Jenkins, *Care Manager*

Gina Lacayo Bonilla, *Care Manager*

Renee Lopez, *Care Manager*

Brent Seybolt, *Care Manager*

Kimberly Sturm, *Care Manager*

Amanda Desir, *Care Manager*

Melissa Dooley, *Care Manager*

Kathleen Kennedy, *Care Manager*

Marlene Kostrista, *Care Manager*

Siddeeq Fortner, *Care Manager*

Raymond Chen, *Care Manager*

Janine Wheeler, *Care Manager*

Yasmin Siri, *Care Manager*

Debies Estrella, *Care Manager*

Alexandra Mineau, *Care Manager Intern*

Katie Bilow, *Care Manager*

Stephen Bronner, *Care Manager*

Shawn Prater-Lee, *Care Manager*

Anna-Teresa Johnson, *Care Manager*

Christine Uilla, *Care Manager*

Naomi Jean-Toussaint, *Care Manager*

Stephanie Fernandez, *Care Manager*

Tenzin Metok, *Care Manager*

Krystal Parache, *Care Manager*

Simone Parris, *Care Manager*

Jennifer Oliveira, *Care Manager*

## Father's Day Photos Needed!

We're collecting photos for a collage to include with an upcoming Teams Hype message. Please send photos of your father/father figure OR with your little ones to [communication@caredesignny.org](mailto:communication@caredesignny.org) by 6/8 to be featured.



## Save the Date: Cultural Forums

Two Cultural Forums are on the calendar for later this year. More details will be shared closer to each date.

**Wednesday, July 15 | 11 AM - 12 PM**

**Friday, December 4 | 11 AM - 12 PM**



## Upcoming Conferences

**June 9-11**

*Open Minds Conference*

Speaker: Pam Matuszewski, Chief of Staff

**July 21-22**

*2nd Annual SNP Innovations Summit*

Speaker: Courtney Skivington-Wolf, Chief Operating Officer, and Pam Matuszewski, Chief of Staff

**Monday, June 15 | 2 - 3 PM**

*Colorful Connections + Queer dia Media Group*

Colorful Connections + Queer dia continues to create space for LGBTQ+ voices, perspectives and community across CDNY.

The group will discuss Woodworking by Emily St. James. Pick up a copy ahead of time so you're ready for the conversation.

To RSVP and receive the Teams invite, email Pam at [pmatuszewski@caredesignny.org](mailto:pmatuszewski@caredesignny.org)

If you're interested in attending any of the upcoming events, please contact your supervisor.